PATENT 4 1761
Atty. Dkt. WEAT/0042

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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APR 13 2001

Group Art Unit:

Unknown

Examiner:

Unknown

Serial No.:

09/668,785

Filed:

September 22, 2000

pplication of: Longbottom et al.

For:

Methods and Apparatus for

Interactive Communication With

Service and Support Persons

Assistant Commissioner for Patents Box MISSING PARTS Washington, D.C. 20231

Dear Sir:

CERTIFICATE OF MAILING 37 C.F.R. 1.8

I hereby certify that this correspondence is being deposited on 2001, with the U. S. Postal Service as First Class Mail in an envelope addressed to: Assistant Commissioner for Patents, Box MISSING PARTS, Washington, D.C. 20231.

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RESPONSE TO NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

Applicant files this Response to a Notice to File Missing Parts of Nonprovisional Application. The notice (copy enclosed) indicates that the application was filed without a basic filing fee and a signed Combined Declaration and Power of Attorney.

Also enclosed is an original Combined Declaration and Power of Attorney with the required signature, in response to the missing parts notice.

The Commissioner is hereby authorized to charge a total of \$1936.00 as payment of the statutory basic filing fee and surcharge associated with this Communication and Response, any other fee necessary to make this submission timely or credit any overpayment to Deposit Account No. 20-0782/WEAT/0042/WBP.

Respectfully submitted,

William B. Patterson

Registration No. 34,102

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WASHINGTON, D.C. 2023I

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FILING/RECEIPT DATE

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2001

ATTORNEY DOCKET NUMBER

APPLICATION NUMBER 09/668,785

09/22/2000

James Longbottom

APR 13

WEAT/0042

William B Patterson
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Suite 1500

Suite 1500 3040 Post Oak Boulevard Houston, TX 77056



Date Mailed: 11/01/2000

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

03/30/2001 TBESHAH1 00000027 200782 09668785

01 FC:101 710.00 CH 02 FC:103 648.00 CH 03 FC:102 480.00 CH

04 FC:105

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing.
 Applicant must submit \$ 690 to complete the basic filing fee and/or file a small entity statement claiming such status (37 CFR 1.27).
- Total additional claim fee(s) for this application is \$1116.
 - \$648 for 36 total claims over 20.
 - \$468 for 6 independent claims over 3.
- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.

The balance due by applicant is \$ 1936.

A copy of this notice <u>MUST</u> be returned with the reply.

(pur)

Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY

10/31/00